

When an emergency occurs, get a response in seconds!

Fast & efficient, at a moment's notice, with our PCP and **24/7** support.

Emergency Priority

Our PCP members will have priority response at the time of their water, flood and fire emergencies over non-PCP members

10% off over all services

PCP members receive a 10% discount on services performed by WRG. This appears as a discount or a rebate. It is at the member's discretion.

\$10,000 Mold Remediation for FREE

For each year that this agreement is in place, we guarantee up to \$10,000 worth of mold remediation work at no charge.

In addition to the above, as **WRG's Preferred Client** you will get:

- ★ The WRG team on-site within one (1) hour.
- ★ Preferred treatment from the moment of your call in any event and/or large scale disaster.
- ★ VIP Account management including a dedicated manager that works for you for duration of relationship.
- ★ Prices and conditions guaranteed for duration of contract.
- ★ Free Consultation and Emergency Service Call.
- ★ Cancellation policy with 30 days notice.

Why WRG?



The Water Restoration Group - **WRG** - has over 15 years of experience in the cleanup of **water and fire/smoke damage, mold remediation, and Asbestos abatement.**

Reassurance



Emergencies are stressful for all parties involved. **WRG** will bring reassurance and peace of mind knowing your emergency is handled by highly skilled and dedicated professionals.

Quality



Damage restoration is more than water extraction and specialized machinery. When the normalcy of people's lives hang in the balance, we do everything we can to set things right again. We bring new meaning to damage restoration.

WRG The Water
Restoration Group

Property Damage Restoration...*Redefined.*

Preferred Client Program Agreement

Emergency?

The PCP is an agreement between The Water Restoration Group and a commercial or residential property. We agree to give your property priority response, and your property agrees to use The Water Restoration Group for their water, flood and fire emergencies.

Benefits of our PCP

Services eligible for 10% discount

- ✓ Water Extraction & Drying
- ✓ Fire Damage Restoration
- ✓ Mold Remediation
- ✓ Asbestos Abatement

- ★ We use same pricing as your insurance company. We will never bill you for any amount the insurance company is not willing to pay.
- ★ We work with your insurance company directly. You do not receive a bill until your insurance company has approved our billing.
- ★ 10% discount on work done at your property by WRG.
- ★ Priority attendance to all seminars, lunches, outings, socials and continuing education classes.
- ★ In the event of a catastrophe, priority response for all PCP members.
- ★ We will not place a lien on any PCP accounts for delay in payment if it is due to a delay in receiving insurance proceeds.
- ★ For each year that this agreement is in place, we guarantee up to \$10,000 worth of mold remediation work at no charge.

PCP Emergency Response Membership



WRG Dispatch Locations



DISPATCH LOCATIONS

FT. LAUDERDALE

HOLLYWOOD

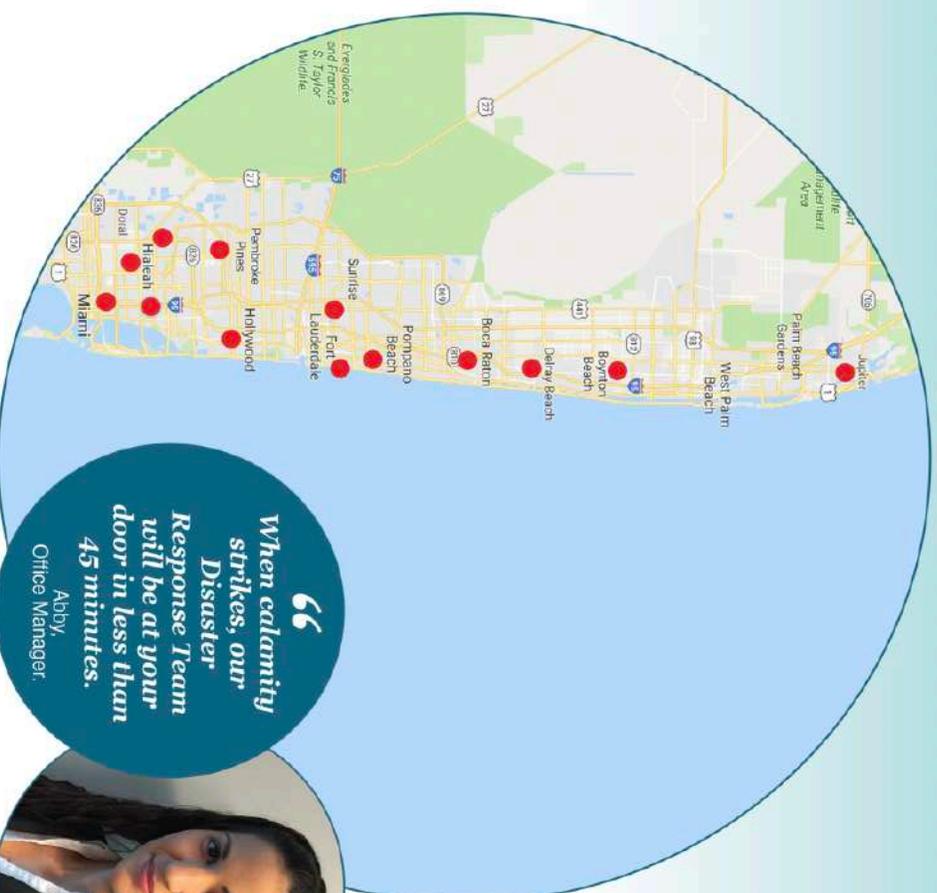
MIRAMAR

POMPANO BEACH

MIAMI LAKES

HIALEAH

MIAMI



JUPITER

BOYNTON BEACH

DELRAY BEACH

BOCA RATON

POMPANO BEACH

PLANTATION

“
When calamity strikes, our Disaster Response Team will be at your door in less than 45 minutes.”

Abby,
Office Manager.



WE PARTNER WITH THOSE THAT SHARE OUR VALUES



TRUST

QUALITY

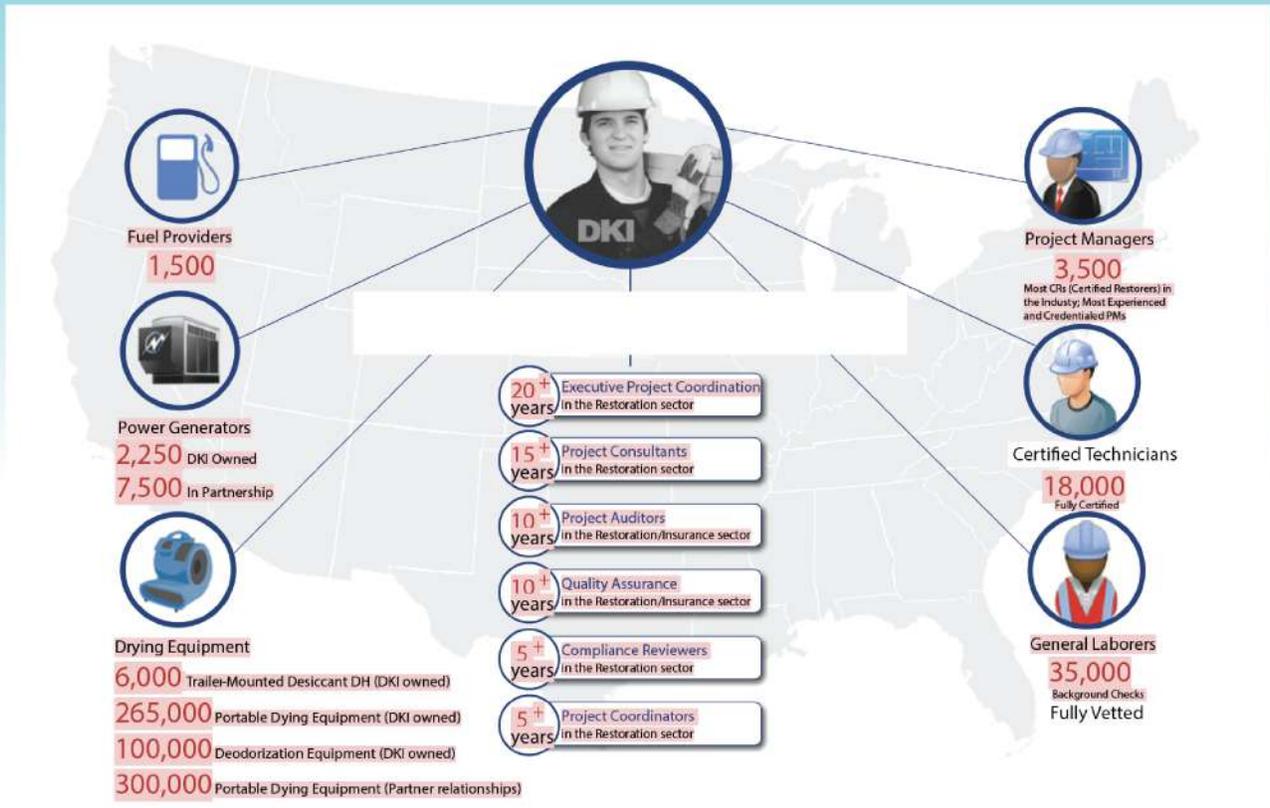
INTEGRITY

1-844-DRY-WATER
info@wrgfla.com
wrgfla.com

The Water Restoration Group is proud to be a member company of DKI, North America's largest disaster restoration contracting organization. DKI only allows the best to be included in their network and requires stringent credentialing unlike any other franchise in the market today.

The Water Restoration Group only partners with those that share values of quality, trust, and integrity. DKI's core principles are built on the foundation of these values. This ensures you, our customer, that our team at The Water Restoration Group will provide you only the highest quality service and peace of mind that your property will be fully restored to its pre-loss condition as quickly and cost effectively as possible.

MORE EXPERTS, MORE EXPERIENCE, MORE EQUIPMENT



EQUIPMENT

- Fuel Providers
- Power Generators
- Drying Equipment

EXPERIENCE

- Project Coordination
- Consulting
- Quality Assurance

EXPERTS

- Project Managers
- Certified Technicians
- General Laborers

Price List

DESCRIPTION	QTY	UNIT PRICE	TOTAL
1. Air mover (per 24 hour period) - No monitoring	1.00 EA @	25.62 =	25.62
2. Dehumidifier (per 24 hour period) - No monitoring	1.00 EA @	95.00 =	95.00
3. Water extraction from floor	1.00 SF @	0.49 =	0.49
5. Water extraction from floor- after business hours	1.00 SF @	0.73 =	0.73
6. Tear out wet non-salvageable carpet, cut & bag for disp.	1.00 SF @	0.54 =	0.54
7. Tear out wet non-salvage cpt, cut/bag - after business hrs	1.00 SF @	0.77 =	0.77
8. Tear out wet carpet pad and bag for disposal	1.00 SF @	0.51 =	0.51
9. Tear out wet carpet pad, cut/bag - after business hours	1.00 SF @	0.72 =	0.72
10. Baseboard - Detach	1.00 LF @	1.05 =	1.05
11. Baseboard - Detach - after business hours	1.00 LF @	1.58 =	1.58
12. Apply anti-microbial agent to the surface area	1.00 SF @	0.25 =	0.25
13. Apply anti-microbial agent to the surface area - after hours	1.00 SF @	0.34 =	0.34
14. Haul debris - per pickup truck load - including dump fees	1.00 EA @	151.17 =	151.17
15. Tear out wet drywall, cleanup, bag for disposal	1.00 SF @	0.90 =	0.90
16. Tear out wet drywall, cleanup, bag - after business hours	1.00 SF @	1.25 =	1.25
17. Tear out and bag wet insulation	1.00 SF @	0.72 =	0.72
18. Tear out and bag wet insulation - after hours	1.00 SF @	1.04 =	1.04
The following items are those related to mold jobs:			
19. Neg. air fan/Air scrub.-Large (per 24 hr period)-No monit.	1.00 DA @	120.21 =	120.21
36. Negative air fan/Air scrubber (24 hr period) - No monit.	1.00 DA @	70.00 =	70.00
20. Tear out wet drywall, cleanup, bag for disposal	1.00 SF @	0.90 =	0.90
22. Tear out and bag wet insulation	1.00 SF @	0.72 =	0.72
23. Sand exposed framing - Walls	1.00 SF @	1.24 =	1.24
26. Add for personal protective equipment (hazardous cleanup)	1.00 EA @	8.16 =	8.16
27. Containment Barrier/Airlock/Decon. Chamber	1.00 SF @	0.72 =	0.72
28. Peel & seal zipper	1.00 EA @	12.64 =	12.64
The following items are those related to labor:			
29. Water Extraction & Remediation Technician - per hour	1.00 HR @	52.81 =	52.81
32. Water Extraction & Remediation Technician - after hours	1.00 HR @	79.29 =	79.29
30. Cleaning & Remediation - Supervisory - per hr	1.00 HR @	55.02 =	55.02
33. Cleaning & Remediation - Supervisory - after hrs.	1.00 HR @	82.61 =	82.61
34. Commercial Supervision / Project Management - per hour	1.00 HR @	62.50 =	62.50

This Preferred Client Program Agreement is made by and between _____, "The Client", with property located at _____ and The Water Restoration Group, "WRG", in accordance with the following agreed upon terms and conditions:

Terms and Conditions:

1. In the event of a water leak/fire/mold emergency the client must call WRG. A representative of WRG will be on-site within one (1) hour. If extreme conditions exist, such as road closures, unexpected traffic, etc., you will be advised of the situation by our crew prior to their arrival.
2. WRG will supply tools, equipment, materials, labor and other necessary items and sub trades as needed in order to mitigate the damages to your building.
3. WRG will supply certified personnel.
4. WRG has and will maintain commercial general liability, pollution liability and workers' compensation insurance.
5. WRG and its employees will keep all information pertaining to the emergency situation confidential, unless otherwise required by law, or to protect life, safety or health.
6. Client is, under no circumstance, obligated to use WRG for services that are not an emergency and/or those that require bidding.
7. All invoices are due within 30 days of receipt. If invoice is not paid on time, Preferred Client discounts will not apply. The exception to this is when an insurance claim is involved. If client is waiting on insurance proceeds, deductible amount is due to WRG within 10 days of receiving invoice, and the remainder of the invoice is due within 10 days of receiving insurance proceeds.
8. If client does not comply with this agreement, WRG is entitled to be refunded all of the discounts given to date. The refund applies only to jobs that were done during the time this agreement was in place.
9. WRG and Client can terminate this agreement at any given time for any given reason. If Client terminates agreement, they must reimburse WRG for all discounts they have received throughout the lifespan of this agreement within 30 days of termination.
10. In order for client to receive the \$10,000 worth of mold work for free, WRG must receive at least \$10,000 in business first (mold, water, fire). Once WRG has done \$10,000 worth of business, client is entitled to the \$10,000 worth of mold work.
11. When applying 10% discount on services, maximum discount on any one job is \$10,000.



Preferred Client Program Agreement

The above mentioned parties in mutual agreement hereto have executed this three year contract commencing on ____day of _____, 20__ & expires the ____day of _____, 20__.

Property/Building

Signature

Print Name

Title

WRG Rep.

Signature

Print Name

Title

